

BS01177

U.S. Application No. 10/084,484 Examiner CHU, Art Unit 2114
Amendment in Response to February 23, 2005 Final First Office Action

AMENDMENT TO THE CLAIMS

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14. (Previously Presented) A method for managing error notification messages, the method comprising the steps of:

communicating with an output file of a software application to receive a non-matching notification message;

producing a severity level and a contact list using a rule set;

searching text of the non-matching notification message for terms included within the rule set;

matching the terms included within the rule set with predetermined contacts within the rule set; and

communicating, to one or more members of the contact list, the severity level and the non-matching notification message.

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15. (Previously Presented) The method recited in claim 14, further comprising the step of:

combining the matching predetermined contacts to produce the contact list for the non-matching notification message.

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29. (Original) A system for interfacing to a system monitor, comprising:

an output file containing notification messages generated by a software application;

an import module to extract the notification messages from the output file;

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a comparison module to compare the notification messages against a feedback message database corresponding to the software application to be monitored by the system monitor; and

an alert module configured to alert one or more users to non-matching notification messages.

30. (Original) The system recited in claim 29, wherein the non-matching notification message is a notification message that does not match any entries within the feedback message database.
31. (Original) The system recited in claim 30, further comprising a manager module to communicate the non-matching notification messages.
32. (Previously Presented) The system recited in claim 31, wherein the manager module communicates the non-matching notification messages through a graphical user interface.
33. (Previously Presented) The system recited in claim 32, wherein the manager module communicates the non-matching notification messages in a table in a scrollable window in the graphical user interface.
34. (Original) The system recited in claim 31, further comprising an input module for the one or more users to modify the non-matching notification message, whereby, information received from the one or more users alters information associated with the non-matching notification message.
35. (Original) The system recited in claim 34, wherein the input module receives manual entry from the one or more users.

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36. (Original) The system recited in claim 34, further comprising a recordation module for storing into a record file information regarding the modified non-matching notification message.
37. (Original) The system recited in claim 36, further comprising an export module configured to export the modified non-matching notification message contained within the record file.
38. (Original) The system recited in claim 37, wherein the export module exports the modified non-matching notification message contained within the record file in a format acceptable to a system monitor.
39. (Original) The system recited in claim 37, wherein the export module exports the modified non-matching notification message contained within the record file in a human-readable format.